

GRIEVANCE SUBCOMMITTEE REPORT-2020

In the current period of the Term 2019-21 there has not been much increase in complaints and grievances of members against their principals in regard to service charges and other dues.

The cases involve grievances of around Rs 21 lacs , which are under process.

There has been instances where, owing to inadequate feedback and cooperation of members only , cases could not be pursued as desired. Further, due to prevailing pandemic crisis, interaction and correspondence has slowed down amongst concerned parties and ourselves, which has hampered progress and conclusion of cases.

The Association has always strived to ensure bona fide dues and payments of members from their principals in dispute cases , are recovered in just and fair manner by proper liaison and correspondences within the scope of its authority.