

03rd April, 2020

COVID-19 Customer Advisory – India

Detention Waiver – Imports – Update 2

Dear Valued Customers,

Considering the emerging situation in India due to COVID-19 regulations wherein total lockdown has been announced in all parts of India for 21 days, effective 25th March, 2020, please note Ocean Network Express (India) Private Limited will offer below **Temporary Terms to ONE INDIA detention Tariff**.

With effect from 25th March, 2020 to 14th April, 2020 the following temporary terms will apply:

Imports:

- Import detention free for the period: **25th of March, 2020 till 14th of April, 2020**
- This temporary free detention period will be in addition to existing contractual agreements.
- Port storage / demurrage and other charges will be billed as per current practice.

We will continue to keep you regularly updated on the situation which can change very rapidly, depending on local regulations and we will release of updated guidelines accordingly.

We request all our valuable customers to clear their import cargoes and take delivery of the same as early as possible.

Thank you for your continued support to **ONE** and we trust you will also continue to **Stay Well and Safe** as much as we are also doing at ONE in our respective communities.

If you have any queries, please do get in touch with our Sales/Customer Service Representatives at the respective location.

Yours truly,

**For Ocean Network Express [India] Private Limited
Authorised Signatory**